



## IMPORTANT INFORMATION ABOUT YOUR SPECTRUM SERVICE

*See below for details*

<Date>

<Address>

<City, State Zip>

Dear Resident,

We are writing to inform you that Sandpiper Condominiums has signed an agreement with Spectrum to provide the following service, effective August 1, 2019.

- Spectrum TV® Bronze (3 FREE Spectrum Receivers)
- Spectrum Internet® with in home Wi-Fi equipment (1 FREE Modem and Router)
- Spectrum Voice®

You are eligible for three Spectrum Receivers, plus one modem and router at no charge.

**If you currently have a Digital Transport Adapter (DTA), it will no longer be supported with the new agreement. To avoid service disruption you must swap your DTA(s) for Spectrum Receiver(s) no later than September 15, 2019. All DTA(s) remaining on your account after September 15, 2019 will be deactivated and will no longer function in your home.**

If equipment is needed, visit your Spectrum Store at 1475 South Nova Blvd, Daytona Beach, FL 32114 to pick up a self-installation kit or call us at **833-697-7328** on or after August 1, 2019 to schedule a professional installation (installation fees will apply).

When calling, be sure to tell the Spectrum representative your address, unit number, and that there is an agreement in your building.

All equipment or services outside the agreement will be an additional charge (for example: additional Spectrum Receivers, Premium Channels, On Demand, Spectrum Voice®, etc.).

**If you decide to move, you will be responsible for returning the Spectrum equipment to your nearest Spectrum Store. Any unreturned Spectrum equipment will result in unreturned equipment fees.**

We look forward to serving you and your community.

Sincerely,

Spectrum