

July 24, 2019

Dear Sandpiper Owners:

Please find the following attachments regarding our new Spectrum service:

1. Letter from Spectrum detailing our new agreement on TV, internet and phone
2. Spectrum channel guide (we will be receiving both the "Select" and the "Bronze" packages)

Please do not call them or stop to pick up your equipment until after August 1 as we will not be in their system until then.

If you decide to have Spectrum install the new equipment in your unit, their charge is \$49.95. At that time they will also remove and give you credit for the old equipment. You or your chosen representative will have to be present for the installation as Spectrum will not enter the unit unaccompanied. If you are unable to be present personally or through a representative, after you make your appointment, call the office and we will schedule one of our staff to accompany Spectrum for the installation. There will be a charge of \$25 payable to the Association for this service to cover our staff's time.

If you pick up the equipment and install yourself, please let us know.

We will be keeping a list as the units are completed so that we can remind owners that the old service will be shut-off on 9/15.

Please feel free to give me a call should you need additional information regarding the above. I will be happy to assist you in any way I can.

Best regards, Diane Fitzgerald, Property Manager